

## **PATIENT INFORMATION**

**Please read the following information before you attend the Southview Clinic.**

Procedures and policies have been put in place at the Southview Clinic to safeguard patients and minimise the risk of cross infection of Covid-19. Please click on the following link to view the measures we have put in place to adapt the clinic in the current Covid-19 situation.

Before an appointment is made an initial pre-screening will take place via telephone in order to determine whether your condition can be treated remotely, either by video consultation or through relevant advice and support(safety-netting) or whether a face to face consultation is appropriate.

Once a visit to the clinic has been judged to be appropriate, a risk assessment will be made to discuss and determine your exposure to Covid-19.

A consent form with these questions will be emailed to you alongside this patient information sheet for you to read and sign and bring with you to your consultation.

- Upon arrival the patient will be asked to remain in their car until they are called into the clinic.
- The patient's temperature will be taken at the entrance. This must be below 37.5 for the visit to continue.
- Only 1 patient will be admitted into the clinic at any one time. If a chaperone is necessary, this must be pre arranged and an assessment/consent procedure made with them as well.
- During the consultation we will maintain a 2 metre distance where possible and try to limit contact time to 15 minutes.
- On entering the clinic the patient will be requested to sanitise their hands with the hand sanitiser provided.
- The patient may bring their own surgical mask, otherwise a mask will be provided for a small charge.
- We request that the patient brings as few items into the clinic as possible i.e. car keys and one small bag.
- The practitioner will be wearing a mask, disposable apron and gloves
- All linens have been removed from the clinic and all surfaces are wipe down including couch, chairs, pillows, supports etc.
- A 20 minute period will be used between patients to allow air exchange and to clean the treatment room and reception area in accordance with Covid-19 infection prevention regulations.
- The patient will be instructed to hand sanitise on leaving the clinic and keep their mask on for their own disposal.
- Payments are to be made where possible by BACS or by contactless.